



Helping you manage the reimbursement process

Drug benefit eligibility for medications such as Synacthen® Depot from your Group Health Drug Plan, Private Medical Insurance, or Provincial Formulary Exemption Processes may seem confusing to access and be conditional.

The Synacthen® Depot Patient Support Program is designed to help you navigate the reimbursement process and assist you in gaining the relevant financial co-pay assistance for Synacthen® Depot when required.

Pr Synacthen® Depot 
patient support program

This program is intended for patients taking Synacthen® Depot

Knowledgeable Benefit Access Coordinators will assist you in accessing your private insurance or public health benefits that you or your dependents are entitled to.

The program will help you with;

- Reimbursement access assistance with all payer options.
- Payer support advocacy for all provincial formulary programs or private health insurance options to which you may be entitled.
- Co-pay funding assistance when you need help funding any co-payment requirements associated to your private drug plan.
- Provincial deductible funding assistance if associated with your public health plan.

This program is free to all enrolled patients that qualify and is fully confidential.

Complete the program enrollment form provided by your attending physician and fax to 1-877-787-3376 (toll free)

Or mail to;

The Synacthen® Depot Patient Support Program
c/o MEDICUM
1965 Ste Angélique
Saint-Lazare, Québec
J7T 0E2

Should you need to obtain or require assistance in completing the enrollment form, call 1-866-424-8051 (toll-free) (Monday–Friday, 9AM–5PM EST) or visit us on-line at: www.medicum.ca/eng-synacthen.

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